



Daphne L. Kackloudis

Member



Daphne L. Kackloudis is a Member of the firm, she heads BMD Columbus' health care practice, and she was the co-founder and initial chair of BMD's Empowerment and Opportunity (DE&I) Committee. Daphne's success – and that of her clients – is rooted in the nexus between traditional health care legal services and health care public policy. She has broad and deep experience in health care operations, service delivery, payment systems, and compliance, as well as Medicaid, public policy, and government affairs. Daphne advises health care trade associations and health care providers as outside counsel and in-house as a member of her clients' senior leadership teams.

Contact Information

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Education

Capital University Law School, J.D.

Indiana University, B.A., Political Science, Philosophy, History

Overview

Daphne helps implement successful business and practice strategies by navigating the dynamic and constantly evolving health care regulatory, legal, and public policy environment. Daphne has decades of experience in and around state government, including high level policy roles within the Ohio Departments of Medicaid and Job and Family Services, one of the nation's preeminent children's hospitals, and a boutique health care consulting company that advised clients on Medicaid benefits and reimbursement. Daphne's extensive experience includes serving as a member of C-suite teams driving business goals focused on operations, strategy, public policy, legal, and diversity and inclusion. She believes that a solid understanding of the local, state, and federal health care public policy landscape is an integral part of providing sound guidance to her clients.

Daphne's clients include Federally Qualified Health Centers, hospitals, community behavioral health providers, providers of services to people with intellectual and developmental disabilities, child welfare agencies, pharmacies, individually licensed health care providers, health care trade associations, and social service agencies.

Daphne graduated cum laude from Capital University Law School and with honors and with distinction from Indiana University.

Courts & Bar Associations

- Ohio Bar Association

- Women Lawyers of Franklin County

Professional & Civic Affiliations

- St. Vincent Family Services, Board Member, (2024).
- Worthington Care After School, Board Secretary, (2022-2024).
- Linworth United Methodist Church, Missions Team, (2021-2024).
- Evening Street Elementary School, Volunteer, (2019-2024).
- Columbus Women's Commission; Inaugural Commissioner; Chair, Workforce Development Committee; Member, Health Committee

Presentations & Publications

- "How to Comply with Confidentiality Laws and Protect Your Residents Living in Recovery Homes", *Ohio Recovery Housing Conference*, (2024).
- "Medical Records Retention & Destruction Rule Changes" *Webinar*, (2019-2024).
- "Nonprofit Board Governance Refresher" *Training and Webinar*, (2018-2024).
- "Compliance Updates After the Public Health Emergency: How to Be Compliant in 2023 and Beyond" *Webinar*, (2023).
- "Holly Jolly HIPAA: Holiday Themed Annual HIPAA Training for All Staff," *Training and Webinar*, (2023).
- "Haunted HIPAA: Holiday Themed Annual HIPAA Training for All Staff," *Training and Webinar*, (2023).
- "Provider Translation Services," *Ohio Children's Alliance Fall Conference*, (2023).
- "Subpoena Requests: Know Your Rights," *Ohio Children's Alliance Fall Conference*, (2023).
- "FQHC Compliance Training for Providers," (2023).
- "Patient Discounts and Professional Courtesy Discounts," *Webinar*, (2023).
- "Medicaid After the Public Health Emergency," *Webinar*, (2023).
- "Using Public Policy and Advocacy to Support Your Organization," *Ohio Children's Alliance Spring Conference*, (2023).
- "Understanding the No Surprises Act: IDR Procedures," *Webinar*, (2023, 2022).
- "Patient Abandonment: Legal Considerations," *Webinar*, (2023).
- "Workplace Wellness Compliance Considerations," *Training*, (2018-2023).
- "Behavioral Health Billing Considerations for FQHCs," *Training*, (2022).
- "No Surprises Billing Act Compliance," *Webinar*, (November 2021, February 2022)
- "A Model for Preventing Foster Care Placements of Neonatal Abstinence Syndrome Babies," *Public Children Services Association of Ohio Conference*, (September 2021).
- "Self-Pay Patient Billing and Compliance," *Webinar*, (2021, 2023).
- "Navigating the Overpayment Maze," *Ohio Association of Community Health Centers Conference*, (September 2018).
- "Payor Contract Negotiations," *Webinar*, (February 2020).
- "PPP Loan Compliance," *Webinar*, (June 2020).
- "HHS Targeted Distributions to Medicaid and CHIP Providers," *Webinar*, (2020).
- "Coronavirus Aid, Relief & Economic Security Act," *Webinar*, (2020).
- "Staying Informed While Keeping Your Distance: Health Care Regulatory Updates and Practical Guidance for Providers During the Public Health Emergency," *Webinar*, (2020).
- "Negotiating the Overpayment Maze," *Ohio Children's Alliance Spring Conference*, (2019).
- "Developing a Continuum of Care for NAS Babies & New Opioid Legislation," *Columbus Bar Association Health Law Committee*, (2018).
- "A New Model for Developing a Continuum of Care for NAS Babies," *Ohio Hospital Association Conference*, (June 2018).
- "PBM Update," *Columbus Bar Association Health Law Committee*, (2018).
- "Incident To Billing Basics," (2018).
- "Vaccine Policy & COVID-19," *BMD Labor & Employment Summit*, (February 2021).
- "A Continuum of Collaboration Opportunities for Service Providers: From Referrals to Acquisitions," *Ohio Association*

of Child Caring Agencies, (2018).

- “Insurance Contract Negotiation Tactics: Leveling the Playing Field,” *Webinar*, (2018).

Practice Areas

Government Affairs, Public Law & Lobbying

Healthcare & Hospital Law

Contact Daphne Today!